

Public Conveniences Update Report

Current Toilet Provision

All the toilets are currently in service in the Town and Parks.

Issues

1. Leats Disabled toilet

1.1. The disabled toilets at the Leats have had several brief closures over the last few months. The most recent cause is the sensor on the newly installed handwashing unit which was working intermittently. It had been looked at by the Council's Maintenance Team, an electrician, and a plumber. Each time the problem has been overcome but after the latest failure the manufacturer of the unit has agreed to replace it. The water heater has been replaced again and the manufacturer hopes this will solve the problem.

2. Nuisance behaviour

- 2.1. The ladies and disabled toilet at Lemon Street were closed on 21 June following vandalism. The Toilet Cleaning Team performed a clean-up so the toilets could be reopened on 22 June.
- 2.2. Graffiti remains an issue in the toilets and the Team are cleaning this up as it occurs.
- 2.3. Finding broken locks, toilet seats and toilet roll dispensers happens on a weekly basis, the Maintenance Team do a great job of making repairs promptly.

Lemon Quay Litter Collection

The Parks, Amenities and Facilities Officer and Compliance Officer are still looking at different ways to fulfil the service in the longer term as we cannot meet the current service of multiple collections a day without impacting the toilet service provision.

RECOMMENDED:

That the report be noted.

Kate Bell
Compliance Officer
29 June 2022